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Answer key

Exercise 01: IT and e-commerce

- 1. A JPEG is a method of reducing, or compressing, computer files that contain images so that they can be sent quickly by email over the Internet (it is also the name of a file that is produced by this method)
- 2. A file is a set of information or a document that is stored under a particular name on a computer, a folder is a group of related programs or documents stored together on a computer
- 3. Spyware is computer software that secretly records the websites you visit on your computer, and this information is then used by companies who try to sell you things.
- 4. The Internet is a computer system, or network, that allows people in different parts of the world to exchange information (using websites and sending emails, etc). An intranet is a computer network that can only be used within a company or organisation. An extranet is similar to an intranet, but also allows access by others associated with that company or organisation (for example, suppliers, buyers, etc).
- 5. She has finished shopping and is now going to pay.
- 6. ISP: Internet Service Provider.
- 7. B2B: Business to business.
- 8. A hacker is someone who uses a computer to connect to other people's computers secretly and often illegally, so that they can find or change information. The verb is to hack.
- 9. You are if you were able to answer most of the questions in this exercise: someone who is buzzword compliant is familiar with the latest computer and IT terms and expressions. It is an informal expression.

Exercise 02

(1: on) / (2: on) / (3: about) / (4: on) / (5: in) / (6: on)

Exercise 03

(1: on) / (2: in) / (3: by) / (4: in) / (5: in) / (6: by) / (7: in) / (8: on) / (9: in)

Exercise 04

(1: take) / (2: tell) / (3: make) / (4: set) (5: made) / (6: having) / (7: rejected)

Exercise 05

The more formal phrases

(a: 1) / (b: 1) / (c: 2) / (d: 1) / (e: 2) / (f: 1) / (g: 1)

Exercise 06

(1: write) / (2: call) / (3: hope) / (4: must) / (5: thank)

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(6: join) / (7: get) / (8: miss) / (9: pass) / (10: know)
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Exercise 07

(1:since) / (2:for) / (3:ago) / (4:for) / (5:in)

(6:ago) / (7:since) / (8:since) / (9:in) / (10:for)