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**Exercise 04: IT and e-commerce**

Test your knowledge with this quiz.

1. What is a JPEG and what would you use it for?
2. In computer terms, what is the difference between a file and a folder?
3. You suspect that spyware is being used on your computer each time you use the Internet. What does this do?
4. What is the difference between the Internet, an intranet and an extranet?
5. A customer using your website to buy something has just checked her shopping basket and is now proceeding to checkout. What is she about to do?
6. What do the letters ISP stand for?
7. Your company does a lot of B2B advertising on the Internet. What does this mean?
8. What does a computer hacker do?
9. Are you buzzword compliant?